

Press Release

Bronze Award for Digital Customer Experience Transformation Excellence to Pylones Hellas and WIND Hellas at Impact BITE Awards 2020

Athens, Greece – 25 September, 2020 – Pylones Hellas, a provider of advanced IT solutions to medium and large enterprises, with presence for more than 22 years in Greece, Cyprus and the wider region of South-eastern Europe as IT systems & security Integrator, awarded along with **WIND Hellas** the bronze award in the category “**Digital Customer Experience Transformation**”, during the awards ceremony of the **Impact BITE Awards 2020**.

The company participated in the recognized technology awards ceremony, submitting its candidacy in the category “**Awards to companies for optimal use / utilization of ICTs**” and more specifically in the field of “**Digital Transformation - Digital Transformation of Customer Experience**” with the project **Online WIND Identification & Authentication platform**.

The above project implementation was positively evaluated by the award committee of the IMPACT BITE Awards, one of the most important awards of technology innovation in Greece.

The project installation implemented in WIND Hellas, one of the largest telecommunications providers in Greece providing inclusive mobile & fixed telephony, internet and TV solutions to its customers. The project included a combination of **F5 Networks** and **iCrypto** solutions. Pylones Hellas successfully completed the project by implementing a combined identification and authentication solution, based on the OpenIDConnect protocol, which allows secure and easy online access of users to its platforms.

With the completion of this important project, WIND Hellas remains the leader in the telecommunications industry in digital transformation investments, implementing a number of important projects in this direction.

For the distinction and collaboration of the two companies, **Mr. Emmanuel Netos, General Manager of Pylones Hellas**, stated: “The Business IT Excellence Awards is another proof that we are in the right direction as a country in the field of digital transformation. It is clear from this year's awards that most companies in the industry have the capabilities, vision and human capital to meet the current challenges. At the same time, we are very proud as Pylones that we were awarded together with one of our most important clients, WIND Hellas, for the project we have implemented together on the part of the digital transformation of its clients' experience. ”

About Pylones Hellas

Pylones Hellas, member of the Cypriot group P.M.Tseriotis Ltd, is active for more than 22 years in the field of digital technologies and internet security. The company combines the services of both IT systems integrator and IT security integrator,



consisting a pioneer IT provider for the Greek market. Based on three significant pillars Security, Optimization and High Availability, Pylones Hellas provides cutting-edge technology solutions, on any scale, in multiple demanding sectors such as Telecommunications, Hotels, Financial institutions and companies that base their business on the Internet, while continuing updating its customers' Information Technology Infrastructure, to provide, in turn, a high level of digital services to their customers. Strategic partners of Pylones Hellas are F5 Networks, HPE, IBM and Microsoft offering numerous solutions in areas such as security, wired and wireless networks, storage, business critical systems, datacenters and cloud.

For more information please visit: www.pylones.gr | [LinkedIn](#) | [Facebook Page](#) | [YouTube](#)

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